



**An unprecedented year. An inspiring future.**

**DONOR IMPACT REPORT 2020-2021**

# New Beds for Hotel Dieu Shaver

*Specialized beds & mattresses provide extra comfort to patients*



Pictured: New Stryker bed with air mattress. RPN Dayna checks the vitals of her patient, Harry.

Getting restful sleep is an important part of health and recovery. It is especially vital for every patient at Hotel Dieu Shaver to have a comfortable mattress and safe bed during their stay.

This past year, thanks to generous community support, the Foundation purchased twenty-one (21) new patient beds for the nursing units, along with several specialized mattresses. The new beds can be lowered to support safe entry and exit, feature a siderail with maximum coverage and motion controls for both the patient and caregiver to make adjustments. The beds keep patients safe while reducing the chance of injury.

As HDS has been playing a vital role in the COVID-19 response in Niagara, Chief Nursing Officer Jennifer Hansen is thrilled to have the new beds and mattresses. “Along with providing rehabilitation services to patients from across Niagara, we have also received patients from local hospitals waiting for long-term care, and in February launched a post-acute COVID-19 rehabilitation program,” says Hansen.

“The changing patient population at HDS has increased the number of patients requiring complex care and specialized needs and the new beds are crucial in providing a comfortable and safe place for them to recover.”

Special thanks for grants received from:  
Government of Canada’s Emergency Community Support Fund and Niagara Community Foundation  
Royal Canadian Legion Ontario Provincial Command Branches & Ladies’ Auxiliaries Charitable Foundation

# We’re In This Together

*Thanks to your support, it was a year to remember.*

Dear Friends,

Our 2020-2021 Donor Report pays tribute to this unprecedented year. A challenging year that has brought tears and anxiety along with inspiration and hope.

At Hotel Dieu Shaver Foundation, we are honoured and humbled by the outpouring of generosity from our community. When the Foundation needed you most, you offered your support in so many ways – whether it was making homemade masks and ear savers, offering inspiring messages to our patients, dropping off treats to our healthcare workers or giving a financial gift towards our needs. **We are eternally grateful for your spirit of generosity.**

Working with the Hospital to fund their highest priority needs, your collective donations have helped raise over \$1 million toward patient care equipment, rehabilitation programs and enhancements to our facility.

Throughout this report, you will see examples of the impact you and our loyal community have had on helping HDS rebuild lives and renew hope. You will also read about our successful initiatives and meet some of the special donors and organizations who helped us over this past year.

With grateful hearts, we thank you for your continued support. We are looking forward to an inspiring year ahead.

Sincerely,



**Norma Medulun-Burke**  
Chair, Board of Directors  
Hotel Dieu Shaver Foundation



**Tracy Geoffroy**  
Executive Director  
Hotel Dieu Shaver Foundation



## Making an Impact at HDS

*Rehab courtyard is named in recognition of Mountainview gift*



**Mark Basciano**  
President, Mountainview Group of Companies

The Mountainview Courtyard features 5,750 square feet of rehabilitation therapy space and is designed to help both inpatients and outpatients regain their motor function with particular focus on gait and mobility.

The open concept design, with increased natural light, allows patients to interact and encourage each other.

The area is setup in five (5) zones:

- Fitness room
- Balance & Weight-bearing
- Functional Walking Simulations
- Car Transfer & Pre-Driving Assessment
- Visual Perceptual Training

Each area offers state-of-the-art equipment designed with the patient's needs in mind.

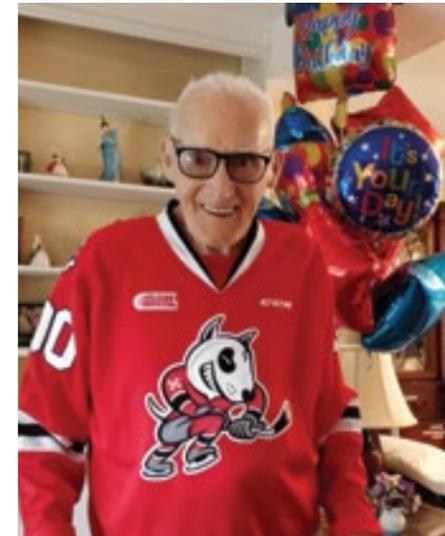
In recognition of the generous \$750,000 gift made to Hotel Dieu Shaver Foundation by Mark Basciano and Mountainview Homes, the main therapy space in the Outpatient Building has been officially named the **Mountainview Courtyard**.

First announced in 2016, Basciano's goal was to highlight the patient-centred care and incredible staff that serve the residents of Niagara. During this time, funds from the Mountainview pledge were directed toward state-of-the-art patient care equipment and innovative rehabilitation programs. By early 2020, Basciano recognized how difficult the pandemic was hitting the community, and completed his pledge early to support the priority needs of the hospital.

"The funds donated by Mountainview Homes have made a significant, positive impact on our ability to continue to provide exemplary care to everyone who comes through our doors," says Lynne Pay, CEO of Hotel Dieu Shaver. "Mountainview's gift is helping to rebuild lives and renew hope every day. We are grateful to Mark and his team at Mountainview for choosing to support HDS in such a meaningful way."

## Chuck's Challenge Exceeds the Goal

*How a simple walk in his neighbourhood inspired a community to give*



Chuck Page wanted to do something special to honour his 100th birthday.

He set a goal to walk 100 laps around his housing complex and asked family and friends to support him by donating to Hotel Dieu Shaver.

Little did Chuck know that his generous spirit and determination would inspire the Niagara community – and beyond – to raise almost \$25,000 for patient rehab equipment at HDS. Donations came in from Nova Scotia to British Columbia, and even from the U.S. and the United Kingdom!

Wearing his HDS signature "Don't Ever Quit" t-shirt, local politicians and friends from the community walked with Chuck daily as he reached closer to his 100-lap goal.

A veteran of WWII, Chuck relished sharing his incredible stories, and imparting words of wisdom for the younger generations.

In celebration of Chuck's birthday and the official completion of his 100-lap challenge, a small victory parade took place in his housing complex, complete with marching band and balloons along the street. Neighbours and supporters came out on their lawns to congratulate Chuck and celebrate his achievement.

With the funds collected through Chuck's Challenge, several pieces of equipment have been purchased, including a new recumbent cross trainer, a patient lift and a ceiling lift for the neurology rehab program.

Thank you Chuck & the Page family for inspiring us all to stay active and support the needs of the community. Keep walking Chuck!



Chuck and his family visit Hotel Dieu Shaver in August.

## An Eye for Technology

### AAC Clinic acquires new eye-gaze technology device & smart writing board

Thanks to a generous grant received from the David S. Howes Fund at the Niagara Community Foundation, Hotel Dieu Shaver now has new state-of-the-art assessment tools for clients of the Augmentative & Alternative Communication (AAC) Clinic.

Bob is a 74-year-old client who acquired a spinal cord injury after a surfing accident in 2011. He was referred to the AAC Clinic because he has no functional use of his hands in order to write. The clinic set him up with eyegaze using the recently-granted Tobii Dynavox I-16.



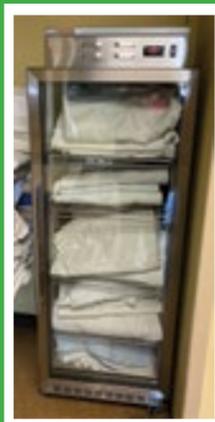
AAC's Equipment Coordinator, Jonathan Carson, training client Bob on new Tobii Dynavox

“This top-of-the line assistive technology allows Bob to use his eyes to control the mouse and type on an on-screen keyboard,” says Nicole Johnson, Senior Occupational Therapist. “With this system, Bob is able to email, research on the internet, keep in touch with family and friends through FaceBook/Skype and write personal letters.”

Bob says he is “ecstatic” with the service that the AAC clinic has provided. Thank you to the David S. Howes Fund at the Niagara Community Foundation for ensuring Hotel Dieu Shaver has the latest technology to serve our clients.

## Essentials of Comfort, Care & Hope

### Our nursing units get new patient care equipment thanks to YOU!



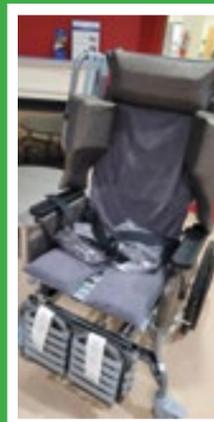
Blanket Warmer



Vital Sign Monitors



ECG Machines



Broda Chairs



Patient Lifts

## Remembering Sandra

### Grateful patient gives a meaningful gift to HDS

Due to COVID-19 gathering restrictions, Hotel Dieu Shaver's traditional tree lighting in November was an intimate unveiling – an exceptionally special moment for the Patterson family. Sandra Patterson, the wife of Niagara College's former president, Dan Patterson, was invited to flip the switch for the lighting of the tree.

Hotel Dieu Shaver was honoured to have gotten to know Sandra, even for a short while. Sandra's warm personality was contagious. From nurses, therapists, and patients, everyone was drawn in by her kindness and laughter.

Sandra had a special place in her heart for horses and even shared her special visits from 18-month-old filly, named “Sandra” in her honour, with other patients. She was happy for everyone to take a photo with the special horse and share in her happiness.

Sandra was grateful for the compassionate care from the HDS staff and chose to make a personal donation that was recognized with a patient room named in her honour.

Sadly, Sandra passed away on January 27, 2021 with her family by her side. Even in her passing, Sandra continues to help others, and her legacy will live on with the many donations Hotel Dieu Shaver received in her memory.



## A Gift of Equipment

### Wise Guys Charity Fund grants new rehabilitation equipment



The team at Hotel Dieu Shaver is thrilled to receive new rehab equipment thanks to a grant of \$14,000 from the Wise Guys Charity Fund. In such a difficult year for community fundraising we are so grateful for your commitment to our patients at HDS!

Pictured L-R: Lynne Pay, CEO of HDS; Chris Pollard, Director of Rehabilitation Services; JD Pachereva, Wise Guys Grants Committee Chair; Tracy Geoffroy, Executive Director of HDS Foundation.

# Looking Ahead

*Our Foundation has embarked on a new 5-year Strategic Plan*

## Strategic Plan 2021 - 2026

### MISSION

Hotel Dieu Shaver Foundation effectively raises and stewards funds to support Niagara's only rehabilitation hospital.

### VISION

To be recognized as a fundraising leader in Niagara supporting the growing needs of Hotel Dieu Shaver.

### VALUES

We value: Professionalism; Compassion; Partnership; Integrity; Fiduciary Responsibility.

## STRATEGIC DIRECTIONS



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\*\*Please Note: Some photos in this report were taken prior to the HDS Universal Masking Policy was in place.